

ABSTRAK

Sri Mala Oktavia Saputri. 2024. Penanganan *Parstock* Linen di Hotel Aston Inn Mataram. Tugas Akhir Politeknik Pariwisata Lombok. Pembimbing: Saiful Fahmi, S.M., M.M & Abdul Hanan, S.Pd., M. Pd.

Tugas Akhir ini bertujuan untuk mengetahui penanganan *parstock* linen di hotel Aston Inn Mataram, data dalam penelitian ini diperoleh melalui kegiatan observasi, wawancara dengan *Executive Housekeeper* dan *Assistant Executive Housekeeper* yang ada di Hotel Aston Inn Mataram.

Teknik analisis data menggunakan analisis kualitatif, yang akan merinci semua informasi dan data yang diperoleh langsung dari Hotel Aston Inn Mataram dan mengaitkannya dengan informasi dari beberapa buku, jurnal dan artikel sehingga kesimpulan dapat di ambil.

Hasil dari penelitian ini adalah mengetahui penanganan *parstock* linen di Hotel Aston Inn Mataram dilakukan dengan cara menggunakan *ecogreen*, pencuciaan dilakukan secara *express* dan melakukan treatment terhadap linen spot, sehingga Hotel Aston Inn Mataram dapat menjalankan operasional penyiapan kamar tamu .

Kata Kunci: Penanganan, *Parstock*, Linen dan Hotel.

ABSTRACT

Sri Mala Oktavia Saputri. 2024. Handling Parstock Linen at Aston Inn Mataram Hotel. Polytechnic Final Project Lombok Tourism. Supervisor: Saiful Fahmi, S.M., M.M & Abdul Hanan, S.Pd., M. Pd.

This Final Project aims to find out the handling of parstock linen at the Aston Inn Mataram hotel, the data in this study were obtained through observation, interviews with the Executive Housekeeper and Assistant Executive Housekeeper at the Aston Inn Mataram Hotel.

The data analysis technique uses qualitative analysis, which will detail all information and data obtained directly from the Aston Inn Mataram Hotel and relate it to information from several books, journals and articles so that conclusions can be drawn.

The result of this study is to know the handling of parstock linen at Aston Inn Mataram Hotel is done by using ecogreen, washing is done expressly and treating linen spots, so that Aston Inn Mataram Hotel can carry out guest room preparation operations.

Keywords: Handling, Parstock, Linen and Hotel.